

Technical Service Bulletin

March 6, 2024

S14 - Version 1126 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1126
Previous Version	V1123

Release Notes
<ul style="list-style-type: none">● Implemented new language support on the front panel display for Thai, French, and Spanish languages.● Other small improvements.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

November 21, 2023

S14 - Version 1123 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1123
Previous Version	V1121

Release Notes
<ul style="list-style-type: none"> • Implemented USB auto play. When the unit detects a flash drive has been inserted and USB is selected as the active source input, the unit will automatically begin playback of supported music tracks in sequential order. • Implemented USB RANDOM playback mode. To toggle RANDOM order playback PRESS-HOLD the PLAY key on the remote control. The RANDOM icon will be displayed on the front display. • Fixed a bug where the off-timer did not function if a Qobuz playlist playback had no manual pause. • Supports the newly refreshed and updated Rotel Apps available on the iOS and Google Play store. • Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

July 25, 2023

S14 - Version 1121 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all S14 units will automatically update to Version V1121 when they are powered soon after the upgrade posts (rollout requires 7-10 days to upgrade all units). No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1121
Previous Version	V1108

Release Notes
<ul style="list-style-type: none"> • Welcome the addition of supporting TIDAL Connect allowing all of your favorite music from Tidal to play on the S14 directly from the Tidal app. This includes high resolution music files including lossless and MQA up to 24bit. • Improved communication and stability with the iOS and Android Apps. • Extended the volume menu duration from 3 seconds to 5 seconds to improve user experience. • Fixed a bug where the POWER led did not turn red when the unit entered Overheat Protection mode. • Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

December 21, 2022

S14 - Version 1108 Software Release

The software has been updated to include bug fixes and improvements as listed below.

S14 units will automatically update over the Internet to the new software version.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1108
Previous Version	V1097

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	279-243-1400
Silver	779-243-1100

Release Notes
<ul style="list-style-type: none">● Improved the display including larger album art and larger Preset message font size for better user experience.● Improved volume synchronization speed with the Apps.● Add Roon Ready support.● Improved Google Cast support● Improved the thermal temperature management function.● Added "Display Timeout" mode allowing the unit to automatically activate when streaming was detected● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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