Technical Service Bulletin

August 12, 2024

S14, RAS-5000 - Version 2342 Streaming Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type			
Maintenance	Major	Critical	

Software Information		
New Version	eng.C4A.V2342	
Previous Version	eng.C4A.V2301	

Release Notes

- Fixed a bug where unexpected output distortion occurred when playing TIDAL music.
- Fixed incorrect audio quality indication when playing TIDAL MAX|FLAC music.
- Fixed incorrect audio quality indication when playing Qobuz music on the Rotel app. (For RAS-5000)
- Other minor bug fixes.

For more information or questions please contact your customer service representative.

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